

Conditions of Participation in the "Fast Track" pilot

- 1) These terms and conditions apply to the temporary "Fast Track" pilot (hereinafter referred to as "Pilot", organised by Rotterdam The Hague Airport (Rotterdam Airport B.V.), located in Rotterdam (3045 AP) at Rotterdam Airportplein 60, hereinafter referred to as "RTHA", and by FastID (FastID B.V.), located in The Hague (2498 CV) at Melkepe 24, hereinafter referred to as "FastID").
- 2) As part of the Pilot, from 1-August-2022 to 31-October-2022, travellers who reserve parking for P1, P2 or Valet Parking on the RTHA website will be given the opportunity to buy a ticket for fast access ("Fast Track") to the security checkpoint and business lounge at Rotterdam The Hague Airport. Access is obtained using a QR code or a digital ID with facial recognition. The ticket can be purchased on the RTHA website, after which the traveller will receive an email with a QR code to install the FastID app. After the FastID app has been installed, it can be used to create the digital ID. On arrival at Rotterdam The Hague Airport, the traveller can choose Fast Track and then gain access to the security checkpoint and business lounge by presenting, according to the traveller's preference, either the QR code or his/her digital ID at the entrance of the security checkpoint and the business lounge.
- 3) Travellers eligible for the Pilot are those aged 18 and over who reserve parking on the RTHA website and are departing from Rotterdam The Hague Airport. The Pilot applies to flights departing before 31 October 2022.
- 4) By participating in the Pilot, the participant agrees to these Conditions of Participation.
- 5) The prices for a Fast Track ticket are:
 - A. EUR 10 (including VAT) for the Fast Track security check,
 - B. EUR 22.50 (including VAT) for the lounge, or
 - C. EUR 25 (including VAT) for the Fast Track security check and Business lounge, to be paid digitally by the participant when the ticket is purchased.
- 6) RTHA and FastID reserve the right, at their sole discretion and without notice, to discontinue, interrupt or change the Pilot and/or change the conditions for participation if circumstances so require, without being obliged in any way to pay compensation to participants.
- 7) The most up-to-date Conditions of Participation for the Pilot can be found on the RTHA website <https://www.rotterdamthehagueairport.nl/privacy/>
- 8) RTHA makes no guarantee of any kind as to the correctness, reliability, changes or content of the Pilot's web pages. RTHA is in no way responsible or liable for unsuccessful attempts to participate in the Pilot.
- 9) In the event of suspected fraud or improper influence on the Pilot, RTHA and FastID reserve the right to exclude the participant from participating in the Pilot, or to take other legal action.
- 10) The Pilot and these Conditions of Participation are governed by Dutch law. All disputes in connection with these matters shall be submitted to the competent court in Rotterdam. In the event of questions or complaints about the FastID app, FastID can be contacted via support@fastid.nl
- 11) For this Pilot, RTHA and FastID process personal data of participants. The Privacy Statement for "Fast Track" Pilot applies to the use of this personal data <https://www.rotterdamthehagueairport.nl/privacy/>. No personal data of the participant is shared between FastID and RTHA.