

## PRIVACY STATEMENT FOR "FAST TRACK" PILOT

### 1 Introduction

Rotterdam Airport B.V., also referred to as "Rotterdam The Hague Airport", and FastID B.V. ("FastID") place a high priority on protecting your privacy. In this privacy statement, we explain how we handle the personal data that we process when carrying out the pilot for Fast Track at Rotterdam The Hague Airport (hereinafter: "Pilot"). Participation in the Pilot is subject to the Conditions of Participation.

### 2 What personal data do we process?

Rotterdam The Hague Airport processes the following data from you when you participate in the Pilot:

- first and last name
- email address
- payment method.

FastID processes the following personal data of pilot participants through the FastID app.

When registering in the FastID app:

- Email address
- Encrypt password

When using facial recognition through the FastID app:

- Passport data: date of birth, document number, expiration date
- Digital ID (on user's mobile phone)
- Encrypted profile picture (on the user's mobile phone and in the central database in the FastID access system)

### 3 Why do we process your personal data?

Rotterdam The Hague Airport needs your personal data to process your payment for the Fast Track ticket and to email you the QR code to download the FastID app. Rotterdam The Hague Airport processes this data in the context of executing a contract. As part of this, we may ask you afterwards about your experience of the Pilot. For more information about the processing of your personal data by Rotterdam The Hague Airport, please see the General Privacy Statement of Rotterdam The Hague Airport.

FastID needs your data to create an account in the FastID app and to verify your identity documents. FastID processes this data on the basis of your unambiguous consent. If you choose access with facial recognition, FastID also needs your data to be able to give you access to the Fast Track at Rotterdam The Hague Airport. FastID processes this data on the basis of your explicit consent. For more information about FastID's processing of your personal data, please see the Privacy Statement of FastID.

#### 4 How long do we keep your data?

The data you share when you make a FastID ticket reservation on the Rotterdam The Hague Airport website will be deleted by Rotterdam The Hague Airport two years after you have made the reservation.

#### 5 With whom do we share your data?

In some cases, we use other parties who carry out certain services on behalf of Rotterdam The Hague Airport. In these cases, we share data only to the extent necessary for performing the services to be provided. We always enter into a processing agreement with these parties for this purpose.

Other than this, we do not share your personal data without your express consent unless this is necessary to comply with a judicial proceeding, court order or legal process.

Rotterdam The Hague Airport and FastID do not share personal data as part of the Pilot.

#### 6 Do we process personal data outside the European Union?

We do not process personal data outside the European Union as part of the Pilot.

#### 7 What are your rights?

##### Accessing, modifying and deleting your personal data

You have the right to know what personal data of yours we process. If we did not obtain the data directly from you, then you have the right to know its source and receive a copy.

If it appears that your personal data is incorrect, you can ask us to amend your data. You can also request that we delete personal data and discontinue its use. If we process your personal data on the basis of your consent and there is no other legal basis for its processing if you withdraw this consent, we will always comply with your request for deletion. In certain cases, we may refuse your request.

##### Restriction of processing and right to transfer of your data

If you feel that we are not processing your data appropriately, you can request that we restrict processing.

You can also ask us to transfer your digital personal data to you or another party in a readable and usable form.

### Objecting

In addition to a request for deletion or restriction of processing, you can also object to the processing of personal data in the context of the Pilot for reasons such as your specific situation. If you object, we will, as a rule, temporarily discontinue or restrict processing. If your objection is upheld, we will permanently discontinue or restrict the processing.

### Your request and our response

If you have a question or request or you wish to object to the processing of your personal data as part of the Pilot, please contact us at [privacy@fastid.nl](mailto:privacy@fastid.nl).

If you have a question or request or you wish to object to the processing of your personal data by Rotterdam The Hague Airport, please email [parking@rtha.com](mailto:parking@rtha.com).

If you have a question or request or you wish to object to the processing of your personal data by FastID, please email [privacy@fastid.nl](mailto:privacy@fastid.nl).

We will strive to respond to your request punctually.

If we find your request unclear, we may ask you to specify certain details and/or supplement your request so that we can provide you with optimal service.

### 8 Whose privacy statement is this and how can you contact us?

#### Who is the data controller?

This privacy statement is from Rotterdam Airport B.V. and FastID B.V. In some aspects we are separate data controllers for the processing of your personal data in the context of the Pilot and in other aspects we are joint data controllers. The table below outlines this in more detail for each processing task.

Sale of FastID as a ticket on RTHA website RTHA n/a

Provision of QR code by email with download link for FastID app in app store RTHA n/a

Account creation in FastID app FastID n/a

NFC chip reading from passport FastID n/a

Creation of digital identity for traveller and decentralised storage on peripheral device (smartphone)  
FastID n/a

Biometric comparison of photo with photo from traveller's passport FastID n/a

Provision of traveller biometric template from FastID app to FastID kiosk FastID n/a

Receipt of biometric template from traveller and temporary central storage (until verification is complete) in central database RTHA and FastID jointly n/a

Biometric comparison of photo from FastID kiosk with stored biometric template of traveller RTHA and FastID jointly n/a

Scanning of QR code from traveller at FastID kiosk or manual scanner RTHA and FastID jointly n/a

Our contact information:

Rotterdam Airport B.V.

Postal address

PO Box 12025

3004 GA Rotterdam

The Netherlands

Physical address

Rotterdam Airport B.V.

Rotterdam Airportplein 60

3045 AP Rotterdam

Netherlands

FastID B.V.

FastID B.V.

Melkepe 24

2498 CV The Hague

The Netherlands

How to contact our DPO

Rotterdam Airport B.V. ("Rotterdam The Hague Airport") is part of the Royal Schiphol Group N.V. ("RSG"). RSG has implemented a privacy governance policy that also applies within Rotterdam The Hague Airport. RSG has a Data Protection Officer (DPO) for privacy-related questions. The DPO also advises us and monitors Rotterdam The Hague Airport's compliance with privacy laws and regulations.

Do you have a question for our DPO? Please email [dpo@schiphol.nl](mailto:dpo@schiphol.nl) or write to:

Schiphol Nederland B.V.

Attn. Data Protection Officer

PO Box 7501

1118 ZG Schiphol

When making your request, please provide your name, address, email address and phone number.

#### 9 Lodging a complaint with the Dutch Data Protection Authority

If you are dissatisfied with the way we handle your personal data or the handling of your request or objection, you can lodge a complaint with the Dutch Data Protection Authority:

<https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>.

#### 10 Where can you find the latest version of this privacy statement?

If necessary, we will update this privacy statement. This could be due to policy changes, changes in the data processing operations or changes in the systems we use for processing data.

This version is dated 28 July 2022.